

Notification of problems in health care

Patient advisory board

When you report your views/complaints to the patient advisory board you contribute to quality development, patient safety and that the health care are adapted to the needs and conditions of each patient. Through your views/complaints you contribute to change and improvement so that other patients won't be affected in the same way. That's why your views/complaints are important.

You can also report digitally at 1177.se

Patient data

First name	Surname
Personal number	E-mail
Address	Phone
Postal code	City
Signature	Date (year-month-day)

Concerned unit

Enter the name of the care facility(s) to which the complaint applies (department, reception, health center, etc.)

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Approximate time – when did it happen?

Date (year-month-day)

Contact – if other person than the patient has written

Name	Relation to the patient
Address	Phone
Postal code	City
Signature	E-mail

If the processing of personal data. In the event that you are turning to patient board with comments on your care and treatment, we will treat your personal information. These may include name, contact details and information about health care. This information, we need to be able to deal with your case. The legal basis of the processing in accordance with the data protection Regulation (GDPR) is in the public interest or for compliance with a legal obligation. The data are saved in perpetuity. On www.regiongavleborg.se there is more information on the processing of personal data in Region Gävleborg.

If you need more space, use another paper and attach that to this form.

What went wrong? Background, a short summary of the history you think is relevant for the current problem.

Which questions do you want replied?

Your suggestions for improvement in the health care

Send the form to:
Patientnämndens förvaltning
801 88 Gävle

Phone
026-15 65 53

E-mail
pn@regiongavleborg.se
www.regiongavleborg.se/pn